



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JAN 15 2004

In re application : Chockalingam Arunachalam  
Serial No. : 09/943,587  
Filed : August 30, 2001  
For : System and Method for Associating  
Interactive Voice Response Unit Data to  
a Telephone Call Using Automatic Number  
Identifiers  
Attorney's Docket : DAVOX-173XX  
Examiner : Chow, Ming  
Group Art Unit : 2645

Technology Center 2600

OK to enter.  
1-23-04

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on January 08, 2004.

By Richard J. Musgrave  
Richard J. Musgrave  
Registration No. 44,960  
Attorney for Applicant

RESPONSE AND AMENDMENT TO FINAL OFFICE ACTION UNDER 37 CFR 1.116

Mail Stop AF  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Dear Sir or Madam:

In response to the Final Office Action dated October 27, 2003, please consider the following and amend the above-identified Patent Application as follows:

A Listing of the Claims begins on page 2 of this paper.

Remarks and Arguments begin on page 12 of this paper.



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Date: JANUARY 08, 2004

COMMISSIONER OF PATENTS  
Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit  
Data to a Telephone Call Using Automatic Number Identifiers  
Transmitted herewith is an **amendment** in the above-identified application. The  
following checked items are applicable:

☐ A Petition for Extension of Time for month(s) is hereby made, under §1.136(a); a  
check in the amount of \$ is enclosed per §1.17.

☐ \_\_\_\_\_ is hereby appointed Associate Attorney by:  
Registration No.:

Attorney of Record: Daniel J. Bourque  
Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 3	=	x \$84.00 =	
Total 19	- 20	=	x \$18.00 =	
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

☒ No additional claim fee.

☐ The claim fee has been calculated above; check number in the amount of is  
enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not  
otherwise provided, such Petition is hereby made and authorization is provided  
herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing  
fees under §1.16 associated with this communication or credit any overpayment to  
Deposit Account No. 02-3285.

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Alexandria, VA, 22313-1450 on JANUARY 08, 2004.

SUBMIT IN TRIPLICATE

Richard J. Musgrave  
Attorney of Record: Richard J. Musgrave  
Registration No. 44,960